

# Apparo License Model

All about the license model of Apparo

## Version 3.3

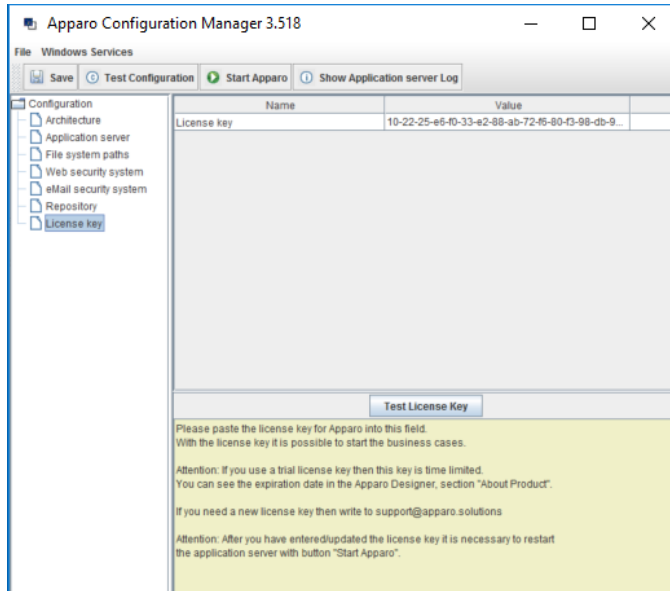


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## 1 Basics

The Apparo product is expecting a valid license key.

The license key can be entered in the Apparo Configuration Manager:

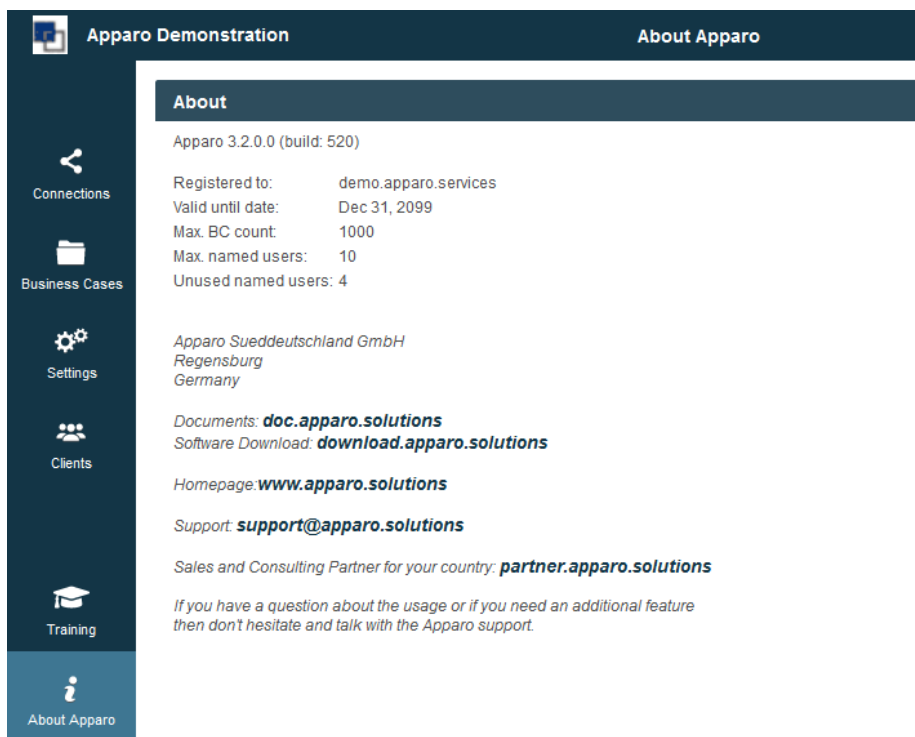


If you need a new license key then contact Apparo Support: [support@apparo.solutions](mailto:support@apparo.solutions)

After a change of the license key it is necessary to start Apparo again using "Start Apparo" button.

**The license key can be timely limited and the possible amount of Business Cases can be limited too.**

You can see the current license key possibilities if you look into Apparo Designer, chapter "About Apparo":



## 2 Definitions

### 2.1 Type of users

There are **2 different named user types** possible:

#### a) Apparo Designer

A user of type Apparo Designer has full access to the whole product. This user can run the Apparo Designer part, can manage all administration parts, can define new Business Cases and can run all Business Cases.

#### b) Field User

A "Field User" is a normal business user who can run Business Cases only and using the Apparo portal (if using the standalone version). This user can not run the Apparo Designer.

**Each user logon is stored once** in the Apparo repository **when the user starts a Business Case**. The login to the Apparo Portal and the Apparo Designer is not counted.

If it is a new named user, the system checks whether a free license is available or not.

If not, all user logons older than 14 days are deleted from the repository and the system checks again.

If no license is available for this user, a message is displayed to the user that no license is available.

If the license key is no longer valid because it is time-limited, the user also receives a license error message.

**It is possible to use the Apparo Designer even if the license key is not valid.**

This is useful if the user wants to export or import clients or Business Cases.

### 2.2 License key for different environments

The license key can be used for **one production environment only** but additional **for many non-production environments** (development, UAT, testing etc. environments).